

Individual vs Group Services

Group and individual rates are considered in situations in which the individual participates in an activity or setting that has 2 or more waiver recipients. **This does not include Facility Based or Institutional Respite.** For services that are provided with group and individual options, the person receives the group criteria unless one of the following criteria from the NC SNAP applies:

- The person has an Extreme Need for Supervision in Daily Living Supports, i.e. 24 hours, awake person trained to meet individual's particular needs; continuous monitoring (Level 5 SNAP under Supervision).
- The person has a Partial (hands on assistance) to Complete Assistance Need in all areas of self-help, daily living, decision making, and complex skills in Assistance in Daily Living Supports (Level 4 SNAP under Assistance) or an Extreme Need in Assistance in Daily Living Supports, i.e. all tasks must be done for the individual, with no participation from the individual (Level 5 SNAP under Assistance).
- The person has an Extreme Need in Physician Services in Health Care Supports, i.e. chronic medical condition requires immediate availability and frequent monitoring (Level 5 SNAP under Physician Services).
- The person has a Daily or Extreme Need in Nursing Services in Health Care Supports, i.e. they need daily nursing services, several times daily or continuous availability (Level 4 or 5 SNAP under Nursing Services).
- The person has the following needs for Mental Health Services in Behavioral Supports (Level 4 or 5 SNAP under Mental Health Services):
 - Treatment by licensed or certified MH professional with expertise in the treatment of extreme behavioral problems or
 - Treatment by specialized professional team (with advanced experience with extreme behavior problems).
- The person has the following Behavioral Severity in Behavioral Supports, i.e. behaviors are injurious to self and others, severely disruptive, life threatening, or severity of behavior requires controlled environment which prohibits unauthorized leaving (Level 3, 4, or 5 SNAP under Behavioral Supports).
- The person has a direct intervention needs in Behavioral Supports (Level 2, 3, 4, or 5 SNAP under Direct Intervention). If a person receives individual services based on a need for intervention staffing on a part-time basis (Level 2 SNAP under Direct Intervention), a plan for fading the use of individual services must be present in the person's plan and a quarterly review of the service by a certified Local Approver is required.

A person who qualifies for individual services in a setting where more than one waiver recipient is present **should** receive group services if the person's needs can be met by provision of group services, regardless of their assessed SNAP scores. If individual services are provided in accordance with these criteria, then the billing of individual services reflects that the person received one on one staffing.